

# CUSTOMER ADVISORY

17 February 2020

Dear Customer,

To offer our customers an overall transparent, consistent and easy shipping experience, Maersk Line will be redefining our global compensation basics of Demurrage, Detention and Storage with effect from **1 March 2020**.

We will be introducing Export Demurrage & Detention structure to align with the new global practices.

## **New Combined Export Demurrage & Detention**

Going forward, Fiji customers will be offered **Combined Demurrage & Detention** for export shipments. This means you will have one combined free time period and compensation for utilisation of equipment inside and outside of terminals or depots, **from gate out empty to Actual Load**, referred to as Combined Demurrage & Detention Import.

## **Export tariff charges effective 1 March 2020**

Fiji	Free Time	Day - Range	Currency	20'	40'GP/ HC/ FR	20RF	40RF/ MG/ SF
	1- 14 days	15 to 999	FJD	20	40	60	120

**\*Any empty export unit that is not exported or returned to the nominated depot by 28 Feb 2020 will be subject to above detention charges (calculated from gate out date from the depot)**

## **Separation of Storage**

We will separate Storage from Demurrage. This allows a clear distinction of the compensation applied for utilising the port, terminal or depot facilities (*Storage*), and the compensation incurred for utilisation of equipment beyond the agreed free time days inside terminals or depots (*Demurrage*).

**Storage** means compensation for utilising the port, terminal or depot or inland container yard facilities. Compensation for Storage related to use of Terminal or Depot facilities will be charged separately by New Caledonian ports directly to customers.

Should you have any questions or need clarification, please do not hesitate to contact our sales representatives or container control team on 3305577 (Suva) or 6667677 (Lautoka) or via email on [salfjsuv@ssfl.com.fj](mailto:salfjsuv@ssfl.com.fj) or [opsfiji@ssfl.com.fj](mailto:opsfiji@ssfl.com.fj).